

## National High Speed Rail Corporation Limited

TenderNo: -NHSRCL/CO/S&amp;T/LTD.ELDLPS/2019/6

Dated:29-04-2019

### NOTICE INVITING TENDER

1. General Manager/S&T, National High Speed Rail Corporation Limited, 2nd Floor, Asia Bhawan, Road No-205 Sec-09, Dwarka, New Delhi -110077 invites sealed tender in prescribed forms for the under mentioned work.

1	Name of work	Limited Tender for the work of "Supply, Installation, Testing and Policy implementation for Enterprise Level Data Loss Prevention Solution for 250 users with Three Years of subscription License and support"
2	Estimated Cost	INR 17,65,497 (Rupees Seventeen Lakhs Sixty Five Thousand Four Hundred Ninety Seven only) including GST
3	Cost of Tender Document	INR 1,500 (Rupees Fifteen Hundred only) including GST
4	Completion period	3 years
5	Validity of offer	21 Days
6	Type of tender	Limited tender
7	Earnest Money	INR 35,310 (Rupees Thirty-Five Thousand Three Hundred Ten Only)
8	Tender closing date & time	20.05.2019@ 15:00 hrs
9	Tender opening date & time	20.05.2019@ 15:30 hrs
10	Place of submission and opening of tender	National High Speed Rail Corporation Limited, 2nd Floor, Asia Bhawan, Road No-205 Sec-09, Dwarka, New Delhi -110077

2. The cost of Tender Document is Rs. 1,500 (Rupees Fifteen Hundred only) inclusive of GST@ 18%, in the form of DD or banker's cheque from any Nationalized or Scheduled Indian Bank in favour of "National High Speed Rail Corporation Limited". The tender document will be available for download on <https://www.nhsrcl.in/> and <https://eprocure.gov.in/cppp/>. The cost of tender document should be submitted along with tender form in the form of Pay Order/Demand Draft/Fixed Deposit Receipt payable in favour of M/s National High Speed Rail Corporation Limited at New Delhi.
3. Earnest Money Deposit of Rs. 35,310 (Rupees Thirty-Five Thousand Three Hundred Ten Only) may be submitted in the form of Pay Order/Demand Draft/Fixed Deposit Receipt payable in favour of M/s National High Speed Rail Corporation Limited at New Delhi.



Tender received without Earnest Money Deposit and Tender Fee shall be summarily rejected.

4. Completed original tender documents sealed in an envelope super-scribing the name of work, name and address of the bidder, shall be submitted at NHSRCL's office at address as per item 10 above on or before 15:00 hrs. on 13.05.2019.
5. Tender shall be submitted in accordance with the special terms and conditions of the tender document.
6. National High Speed Rail Corporation Limited reserves the right to cancel the tender before submission/opening of tender, postpone tender submission/opening date and to accept /reject any or all tenders without assigning any reasons thereof.
7. Tenderer may note that they are liable to be disqualified at any time during the tendering process in case any of the information furnished by them is not found to be true. The decision of NHSRCL in this regard shall be final and binding.
8. Address for Communication: Interested eligible Bidders may obtain further information from the following address:

JOINT GENERAL MANAGER /S&T

National High Speed Rail Corporation Limited,  
Room No. 234 ,2nd Floor Asia Bhawan, Sector-9,  
Dwarka , Delhi-110077

Tel. No.: 011 -28070000

Email ID – jgmsntproj@nhsrcl.in

## Limited Tender Form

Name of the Procuring Entity: **National High Speed Rail Corporation Limited**

Firm's Reference		Date	
Firm Registration No. (if any)		PAN (attach photocopy)	
TIN/VAT/CST No.		Address:	
Phone			
Fax			
Email			
M/s:			
	Tender No. and Date		
	Date of Tender Opening		
The tender would be opened at three pm on the date of tender opening above, at the address mentioned above.			

Please submit on or before 3:00 pm on the date of tender opening, your quotation for the following goods, in accordance with the terms and conditions printed overleaf, in a sealed cover, marked on top with – Tender No; Date of Tender Opening.

Yours Sincerely  
Procuring Officer

Tender Schedule: All Rates in Figures and in Words in Rupees

Sr No:	Description and Specification	Qty	Unit	Location	Duration of Subscription License	Support Duration	Rate exclusive of taxes	Taxes & Duties	Total rate
1	Entreprise Level Data Loss Prevention Solution	250	Nos.	Delhi	3 years	3 years			

Delivery Schedule:

Enclosed Technical Specifications/Special Conditions of Contract:

Technical & Financial deviations, if any:

I/we engage to supply the material(s) to your office and comply the following:

1. Tender schedule and technical specification indicated.
2. Item/tender specific conditions for this tender.
3. Terms and conditions printed overleaf.
4. General conditions of contract signed by me at the time of supplier registration (for registered suppliers).
5. I/we confirm that set off for the GST. Paid on the inputs have been taken into consideration in the above quoted price and further agree to pass on such additional duties as sets offs as may become available in future under GST.
6. This offer is valid for 30 (Thirty) days from the date of opening of the tender.
7. That we have not been debarred by any Government/Undertaking.
8. That the rates quoted are not higher than the rates quoted for same item to any Government/Undertaking.
9. That the bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.

Signature & Seal

Place & Date:

Address:

Name of Authorised Signatory:

Tel. No./Fax. No./Mobile

No.

Email Id:

### Terms and Conditions of Tender

1. The quotation must be in the form furnished by Procuring Entity and should be free from corrections/erasures. In case there is any unavoidable correction it should be properly attested. If not, the quotation will not be considered. Quotation written in pencil will not be considered.
2. Quotation will be opened on due date at 3.30 pm at the indicated venue in presence of the tenderers or their representatives who may wish to be present.
3. NHSRCL reserves the right to accept the offer by individual items and reject any or all tenders without assigning any reason thereof and does not bind itself to accept lowest quotations.
4. Participation in this tender is by invitation only and is limited to the selected Procuring Entity & their registered suppliers. Unsolicited offers are liable to be ignored. However, suppliers who desire to participate in such tenders in future may bring it to the notice of Procuring Entity and apply for registration as per procedure.
5. All supplies are subject to inspection and approval before acceptance. Manufacturer/ supplier warranty certificates and manufacturer/Government approved lab test certificate shall be furnished along with the supply, wherever applicable.

- 6 NHSRCL reserves the right to modify the quantity specified in this enquiry.
- 7 The prices quoted should be firm till the supplies are completed. Please quote the rates in words and figures. Rates quoted should be free delivery at destination including all charges otherwise the quotation is likely to be rejected.
- 8 Payment of tax is primarily the responsibility of the seller and will not be paid unless the percentage value is clearly mentioned in the tender. If no indication regarding tax is recorded in the quotation, the tax will be considered as included.
- 9 Delivery period required for supplying the material should be invariably specified in the quotation.
- 10 In case your quotation is accepted and order is placed on you, the supply against the order should be made within the period stipulated in the order. The NHSRCL reserves the right to recover any loss sustained due to delayed delivery by way of penalty. Failure to supply the DLP solution within the stipulated period shall entitle Procuring Entity for the imposition of penalty without assigning any reasons @ 1/2% (half percent) of the total value of the item covered in order as penalty per day subject to a maximum of 5% (five percent) unless extension is obtained in writing from the office on valid ground before expiry of delivery period.
- 11 If the deliveries are not maintained and due to that account Procuring Entity is forced to buy the material at your risk and cost from elsewhere, the loss or damage that may be sustained there by will be recovered from the defaulting supplier.
- 12 Dispute clause: Any dispute relating to the enquiry shall be subject to the jurisdiction of the court at Delhi only.
- 13 Proper GST Tax Invoice to be submitted for availing input tax credit mentioning the GST details of NHSRCL (Buyer).
- 14 Participation who are authorized vendor need to submit the authorization certificate issued by OEM otherwise the offer is likely to be rejected.

**Special Conditions of Contract****Annexure-01**

1. All the pages of the tender documents, Bill of Quantities and accompanying documents must be properly stamped and signed by the authorized signatory holding the Power of Attorney on each page.
2. Employer/ officer-in-charge shall notify the successful Tenderer in writing by a Registered Letter/Courier/ Speed Post/FAX or per bearer that his tender has been accepted.
3. Letter of Acceptance after signed by the Contractor in token of his acceptance shall constitute a legal and binding contract between Employer/Officer-in-charge and the Contractor.
4. The NHSRCL reserves the right to terminate the contract at any time without assigning any reason thereof by giving one-month notice in advance, if vehicle is not required to NHSRCL. Contractor shall not be entitled for any compensation in case of such termination.
5. Work of Supply, Installation, Testing and Policy implementation for Enterprise Level Data Loss Prevention Solution for 250 users at Delhi with Three Years of subscription License and support
6. NHSRCL offices address of the above-mentioned location is : National High Speed Rail Corporation Limited, 2nd Floor, Asia Bhawan, Road No-205 Sec-09, Dwarka, New Delhi -110077
7. The Earnest Money of the successful Tenderer is liable to be forfeited if he fails to execute the work in accordance with the terms of the tender as stipulated in the tender.
8. In case of forfeiture of EMD, the Tenderer shall be debarred from bidding in NHSRCL.
9. The Earnest Money of the unsuccessful Tenderers shall be discharged and returned as promptly as possible.
10. The EMD submitted by the successful bidder in the form of Pay order/Demand Draft/ Fixed Deposit will be released only after successful completion of the work.
11. TDS and GST TDS as applicable shall be deducted from the bills.
12. Three-year Initial Subscription License and on-site support from the date of installation and commissioning.
13. Contractor shall be responsible for successful policy implementation of DLP solution on all devices.
14. Training session of min. 03 days to the NHSRC employee (Minimum 02 times).
15. Completion period shall be 03 years from the date of issue of Letter of acceptance.
16. Payment Terms

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- 80% of payment against successful installation , testing and policy implementation of DLP solution.
  - 5% of payment for support at the end of each financial year during the three years of support period.
  - 5% of payment after completion of training

## Technical Specifications

## Annexure-02

The Technical Requirements for Data Loss Prevention solution shall include but not be limited to the following:

Sno.	Description
1	Solution should addresses the risks associated with the storage and use of confidential/sensitive data on laptops and desktops across organization.
2	Solution should discover confidential data wherever it resides and identifies those endpoints with the highest risk.
3	Solution should actively monitor the ways confidential data can be used on the endpoint and flags any activity not in accordance with policy defined from the centralized console.
4	Solution should provide choices to address and remediate incidents and use technology specifically designed to operate in the most efficient and unobtrusive manner possible.
5	Solution should scan laptop and desktop hard drives for confidential/Sensitive data in order to inventory, secure or relocate it and provide templates to enable out-of-the-box discovery of sensitive data mapped to different industry and regulatory directives.
6	Solution should scan for confidential/sensitive data when endpoint is idle and subsequent scans must run on only those things that have changed since the previous scan.
7	Solution must have Indexed Document Matching to evaluate documents for exact content matches on endpoints in real-time to provide greater control over data use when users are off the network.
8	<p>Solution should provide following detection technologies to address different types of data:</p> <ul style="list-style-type: none"> <li>- Describe content which looks for data matching keywords, expressions or patterns, file type recognition, and other signature-based detection technologies.</li> <li>- Fingerprinting which looks for exact matches of whole or partial files, coming from structured sources (e.g., databases) and unstructured sources (e.g., design documents) that are fingerprinted with a hashing algorithm.</li> <li>- Learning technology to identify unstructured data such as source code, Intellectual Property (IP), or legal contracts by building a statistical model based on uploading positive and negative example documents.</li> </ul>
12	Solution should prevent confidential/sensitive files from downloading, copying to CD/DVD/USB/iPod®/Bluetooth®, and other removable media; print screens, communications over email, Instant Messaging (IM), and the Web; printing and faxing, and cloud storage (e.g., Dropbox) and virtual Citrix® environments.
13	Solution should monitor and prevent data transfer OS and mobile devices using mobile transfer protocol (MTP).
14	Solution should monitor and prevent data using HTTP/HTTPS over browsers like Chrome, FireFox and Explorer.
15	Solution should monitor data being copied and pasted from the clipboard to prevent confidential/sensitive data from being pasted to specific application.

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16	Solution should provide trusted device support enables organizations to define specific removable media devices that can be used with confidential data, providing a more granular level of protection while still enabling required business functions.
17	Solution should provide application file access control to secure the use of confidential/sensitive data in endpoint applications such as Facebook, LinkedIn, Cisco WebEx, IM, and Twitter.
18	Solution should provide broad remediation capabilities: onscreen pop-up notifications; quarantining or relocating data to a secure location; blocking endpoint events; and applying custom responses via the flexible response feature, such as applying encryption to a file using the endpoint encryption flex response.
19	Solution should automatically notify data owners of this policy violation.
20	Solution should have a central web-based management console and incident repository that must be included with Endpoint or Suite.
21	Solution should have a web base management for defining, deploying, and enforcing data loss policies, responding to incidents, analysing and reporting policy violations, and performing system administration.
22	Solution should allow policies can be exported individually or in bulk, and can be imported individually.
23	Solution should detect whether data has been entered in forms such as tax, medical, or financial forms in various image formats, including PDF, JPEG, BMP, PNG and TIFF.
24	Solution should be able to restrict the number of files and/or total size of files attached to email.
25	Solution should enable to set limits on the size of indexes and to choose partial matching on specific profiles.
26	Solution should be able to scan all Box user accounts, or select the accounts including administrative and co-administrative accounts
27	Solution should be able to exclude specific printers from being monitored, including local, network, and PDF printers.
28	Solution should be able to be deploy on a computer with a generic 10 GB Ethernet interface card to monitor data loss on your 10 GB Ethernet network.
29	Solution be able to detect PDF files that contain electronically fillable fields that use AcroForms formatting.
30	Solution should be able to detect files that are encrypted using Microsoft Rights Management Services (RMS) administered through Azure or Active Directory
31	Should able to discover shares on servers with CIFS and DFS file servers in the domain and configure automatic scanning on them.
32	Solution should provide broad integration support for enterprise messaging gateways, Mail Transfer Agents (MTAs), and hosted email solutions such as Microsoft® Online Services.
33	Solution should detect anomalous changes of users' behaviors from their normality in order to isolate the actual high risk data incident scenarios.
34	Solution should should allow to define user-based data classification and labelling policy. Users should be able classify their own data as confidential/sensitive in office documents.
35	Solution should integrate with HTTP/HTTPS, or FTP proxy servers using ICAP to detect and prevent confidential data in outbound web communications

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36	Solution should discover and protect confidential data stored on file shares, databases, and repositories in data centers including : - File servers: Windows, Linux, Unix, Novell, Solaris, NAS filers. - Databases: Oracle, Microsoft SQL Server, IBM DB2. - Collaboration platforms: Lotus Notes, Microsoft Exchange, Microsoft Outlook .pst, SharePoint, Documentum, LivLink. - Web sites: public web sites, intranets, extranets, wikis, web-based applications. - Desktops and laptops
37	Solution should provide fast and efficient scanning with minimal impact on the network, is managed by scan filters, schedule windows, scan throttling, and incremental scanning
38	Solution should investigate capabilities and response workflows built into a comprehensive graphical user interface
39	Solution should have integrated behavioral analytics model capable of ingesting and analyzing data telemetries from diverse security sources and connecting the dots between people, accounts, behavior, asset profiles, and organizational context
40	Solution should detect risky user behaviors and unusual activities, and identify of malicious insiders and outsiders via userbased risk scoring
41	OEM should be present in the Gartner's report for DLP solution in the leader's quadrant
42	The Solution should include Supply, Installation, Testing and Policy implementation for Enterprise Level Data Loss Prevention Solution for 250 users at Delhi with Three Years of subscription License and support.

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