EXAMPLE OF CUSTOMER CARE (ANNEXURE 11-1) COUNTER SECTION

HIGH COUNTER

INFORMATION COUNTER

LOW COUNTER

CUSTOMER CARE COUNTER SECTION
SCALE 1:40
SAMPLE OF Finishing works around TVM (Ticket Vending Machine)

Addendum No 3 - Item No 172 Attachment 12

[ANNEXURE 12] - 1

TICKET VENDING MACHINE PLAN
SCALE 1:30

TICKET VENDING MACHINE ELEVATION
SCALE 1:30

1 of 2 pages
NOTE
1) LCD Monitor shall be fixed to the steel frame.
2) Finishing panel shall have the same shape as of TVM's (provided by the Employer) exterior.
3) Counter shall be fixed to the steel frame using strong steel support.
Addendum No 3 - Item No 172 Attachment 13

NOTE:
FHC LAYOUT SHALL BE AS PER WATER MIST’S MANUFACTURING GUIDELINES AND LOCAL FIRE AUTHORITY’S RECOMMENDATIONS.
TECHNICAL DETAILS OF FHC SHALL COMPLY WITH IS 3844:1989, WATER MIST’S MANUFACTURING GUIDELINE, AND LOCAL FIRE AUTHORITY’S RECOMMENDATIONS.
PICTOGRAM SAHLL BE AS PER SIGNAGE MANUAL (ANNEXURE-1)